



Industry Outlook | Government

Process Integration Across Agencies and Jurisdictions

Magic Software has extensive experience and references in the complex and challenging requirements of the Government Sector. Magic Software delivers reliable solutions to customers across a wide variety of agencies and jurisdictions. These customers include some of the larger municipalities, public service agencies, law enforcement agencies, court systems and other governmental agencies worldwide.

Unique Benefits for Federal, State and Local Government

Customers in the government sector often cite these benefits of Magic Software's technology:

Open Standards for Government

For far too long, standards that cross departmental and agency lines have been unworkable, conflicting or simply non-existent. Frequent changes in underlying technology quickly rendered government systems obsolete and non-compliant with current expectations. iBOLT helps you bridge standards by taking a technology neutral approach to integration. Rather than trying to force adoption of a single standard, iBOLT recognizes the rich variety of standards used in government today. By supporting the widest possible array of standards, this helps to assure the future value of IT investments, leverages existing infrastructure and investments and reduces the time required to implement workable solutions.

Rapid XML Implementation

Many of the more recent standards for inter-agency and inter-jurisdictional information sharing are XML based. iBOLT is ideally suited to enabling you to become compliant with standards based on XML. This includes standards in specific domains such as GJXML, the Global Justice XML standard.

Global View of Information

Even when information sharing has been present in the past, providing unified views of information about a single individual has often been problematic. iBOLT enables rapid compositing of information for reliable 360-degree views of information and ease of information tracking and reporting.

Right Time Availability of Information

With iBOLT, government IT processes are delivered in your choice of real-time, near real-time or scheduled mode. This insures the 'right-time' delivery of information enabling real-time processes and pulsing of information for superior reporting and decision-making.

Scalability

Our technology will keep up with even the most demanding performance requirements. iBOLT has been utilized in single server settings with demands exceeding one million synchronous transactions per day. For more demanding workloads, iBOLT includes a robust load balancing technology for utilization of multiple servers simultaneously. This ensures the smooth integration of government processes even in extremely high volume environments.

Excellent Support and Training

Magic Software offers full technical support, training and professional services options to ensure that your mission critical operations are always backed by a team of professionals ready to tackle support issues as needed. We offer a full compliment of training options including self-paced computer-based instruction and online seminars. Programs designed to meet the needs of state and local agencies ensure that training is appropriate for your existing staff, allowing them to learn new skills in accordance with development plans.

Superior Reliability

With a robust transaction broker technology, you can be assured of a high degree of operational integrity when utilizing iBOLT. iBOLT allows for complex business processes with multiple "rollback" levels. An upstream process can be reversed according to your policies whenever a downstream process upon which it depends has failed. Since you are in control of your business rules in an environment of utmost security, transactional integrity is optimized in support of your agency's mission.



Magic Software's iBOLT business and process integration suite and uniPaaS application platform are used in government sectors worldwide, including:

San Francisco Courts. All dimensions of court technology in the San Francisco Courts are integrated utilizing iBOLT.

City of Kenora. The City of Kenora has acquired the iBOLT Integration Suite for portal integration solutions that meet the needs of its constituency for web access to city services.

Colorado Department of Corrections. The Colorado Department of Corrections runs Magic Software applications from Access Data Corporation that enable 360-degree views for tracking of inmate information.

Phoenix Police Department. The Phoenix Police Department utilizes a Magic application created in uniPaaS by Access Data Corporation for mandatory reporting of NIBRS data to the FBI.

Vadim Software. Vadim is a leading provider of fully integrated, innovative software designed specifically for municipalities, local governments and utilities. Founded in 1975, Vadim designs, develops and markets a comprehensive selection of integrated financial and municipal applications.

Access Data Corporation provides comprehensive, totally integrated database management solutions for law enforcement, communications, corrections/detentions and emergency service providers throughout the United States. In business for more than 17 years, the Company has installed its solutions at more than 450 locations.

Stephenson Computer Consulting's knowledge of county government structure and their technology needs has led to highly effective solutions in juvenile tracking, public health management and grant tracking.

Mayberry Products. The Mayberry Criminal Justice System is a powerful paperless case management and reporting tool for Traffic, Misdemeanor, Civil, and Criminal Case management. The various criminal justice software modules an open architecture strategy for the cooperative exchange of courts information between governing agencies.

Federal Government Systems demand superior levels of security, interoperability, scalability and reliability, regardless of whether new applications are being developed, or whether current systems are being modified.

Military Systems. Magic Software's professional services assure solutions that are reliable, secure and put the information required in the hands of the authorized professionals who need it.

Our customers in the government sector include:

Hungarian Police Force, Israeli Ministry of Environment and Supreme Court, United Nations, State of Washington, State of Colorado, State of Nebraska, City of Phoenix, San Francisco Courts, Charlotte County Florida Courts, and hundreds more.

About Magic Software Enterprises

Magic Software Enterprises Ltd. (NASDAQ: MGIC) is a global provider of application platforms, and business and process integration solutions. Magic Software has offices in 10 countries and a presence in over 50, as well as a global network of ISV's, system integrators, value-added distributors and resellers, consulting and OEM partners. The company's award-winning code-free solutions give partners and customers the power to leverage existing IT resources, enhance business agility and focus on core business priorities. Magic Software's technological approach, product roadmap and corporate strategy are recognized by leading industry analysts. Magic Software has partnerships with global IT leaders including SAP AG, Salesforce.com, IBM and Oracle.

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