

SUCCESS STORY

Thermo Fisher Enables Digital Transformation by Integrating Applications Using Magic xpi



ThermoFisher
SCIENTIFIC

The Project

Customer: Thermo Fisher Scientific

Industry: Life Sciences

Magic Solution: Magic xpi Integration Platform

Connected Applications: Oracle's JD Edwards EnterpriseOne, a tax compliance solution, Thomson Reuters' Softway Suite, Oracle RightNow CRM system

Objectives

- Improving systems interoperability to boost efficiency
- Enabling data integration between various systems of five separate business groups
- Rapid implementation

Results

- A new homogeneous system to enable digital transformation
- Standardization and unification of business processes
- Project completed in under two months

Thermo Fisher has five business units in Brazil that work in the areas of Life Science, product and equipment manufacturing for medical laboratory diagnostics, plastic consumables, water and air analysis technology, and pharmaceutical clinical trial logistics.

The company needed to simplify the complexity of operating various types of ERP management systems and vertical application for five disparate business groups. The fact that the data wasn't integrated hindered the operational, administrative and analytical effectiveness of the business.

After an exhaustive comparison of integration tools on the market, Thermo Fisher selected Magic Software's Magic xpi Integration Platform.

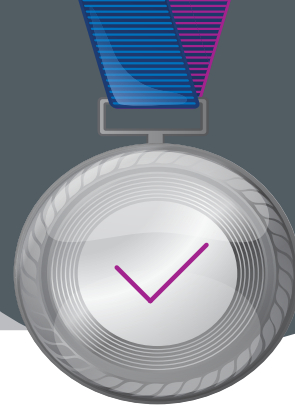


"Magic xpi's impressive flexibility, functionalities and robustness helped us meet the project's complex requirements. We were really impressed with Magic xpi's high-end, cost effective technology, with a myriad of features that met the needs of business users at all levels."

Reginaldo Pereira, IT Director - Latin America, Thermo Fisher Scientific



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Solution

The integration involved Oracle's JD Edwards EnterpriseOne CRM system, a new tax compliance solution, an import and export solution (Thomson Reuters' Softway Suite for Global Trade Management) and the Oracle RightNow CRM system.

Magic xpi provided a high-end, cost-effective solution with a myriad of features for all levels of business users.

"We were pleased to find that there are companies in the market like Magic Software with exceptional technology, tools and staff. Due to the expertise of the staff of Magic Software in Brazil, they completed the integration project within two months, which enabled us to keep to our GoLive schedule," said the IT Director of Thermo Fisher LATAM.

Results

The change resulted in the creation of a new integrated IT environment that enabled digital transformation and the standardization and unification of processes throughout the business group, which is headquartered in the United States with offices in several Latin American countries, including Brazil.

According to IT Director LATAM, Reginaldo Pereira, with Magic xpi it was possible to guarantee a shorter development and deployment time with "impressive flexibility, functionality and robustness".

One of the major hurdles to overcome in the communication between the applications was the checking of different file types of each of the systems, when sending and receiving. Magic xpi supports various types of files, including flat files, HTML, XML and JSON, with a user-friendly interface for accessing data, reports and other documents generated between applications.

Looking to the Future

After completing the implementation of the project throughout Latin America, Thermo Fisher plans to start the second phase, which is to invest in data analytics, since they now have a reliable database and an enterprise-level integration platform. The company also plans to invest in enterprise mobility to provide mobile solutions for the entire corporation, including senior management, management and their sales force.

About Thermo Fisher Scientific

Thermo Fisher Scientific Inc. is the world leader in serving science, with revenues of \$18 billion and more than 55,000 employees globally. Our mission is to enable our customers to make the world healthier, cleaner and safer. We help our customers accelerate life sciences research, solve complex analytical challenges, improve patient diagnostics and increase laboratory productivity. Through our premier brands – Thermo Scientific, Applied Biosystems, Invitrogen, Fisher Scientific and Unity Lab Services – we offer an unmatched combination of innovative technologies, purchasing convenience and comprehensive support.

About Magic Software Enterprises

Magic Software Enterprises provides powerful and versatile end-to-end application development and data integration solutions.

We draw on 30 years of experience, millions of installations worldwide, and strategic alliances with global mobile and IT leaders, to enable our customers to seamlessly adopt new technologies and maximize business opportunities.

With a presence in more than 50 countries, including 24 regional offices, we collaborate closely with our customers and thousands of business partners to accelerate their business performance.

